



COMPLIMENTARY VIP TIER UPGRADE CAMPAIGN

Terms and Conditions

NAGA Markets Europe Ltd

www.naga.com/eu



Campaign Overview

Promoter: NAGA Markets Europe Ltd, regulated by the Cyprus Securities and Exchange Commission (“CySEC”), Licence No. 204/13 (“NAGA Markets Europe Ltd”, “we”, “us”, “our”).

Website: www.naga.com/eu

Governing Law: Republic of Cyprus

Campaign Period: 05 June 2026 – 31 August 2026 (the “Campaign Period”)

This ‘**Complimentary VIP Tier Upgrade Campaign**’ (hereinafter referred to as the “**Campaign**”) is offered by **NAGA Markets Europe Ltd**, a limited liability company incorporated and registered under the Laws of the Republic of Cyprus, with Registration Number **HE 251168**, and having its registered address at **Agias Zonis 11, 3027 Limassol, Cyprus** (hereinafter referred to as “**NAGA Markets Europe Ltd**” and/or “**NAGA**” and/or the “**Company**” and/or “**we**” and/or “**our**” and/or “**us**”).

The Client acknowledges, confirms, declares and agrees that by accepting these Terms of the Campaign as contained herein, he/she enters into a legally binding agreement with the Company in relation to the Campaign.

The Client also acknowledges, confirms, declares and agrees that all the remaining Legal Documents of the Company, as may be found on the Company’s website at www.naga.com/eu, have also been read, acknowledged and agreed to. The Client further acknowledges, confirms, declares and agrees that the content of the Legal Documents govern the Campaign and that these Terms for the Campaign should be read in conjunction with the Legal Documents, as these may be found on the Company’s official website at www.naga.com/eu and may be amended from time to time.

This ‘**Complimentary VIP Tier Upgrade Campaign**’ is valid and effective from the date of its publication on the Company’s website www.naga.com/eu and may be suspended and/or terminated and/or amended at any time at the sole discretion of the Company.

1. Introduction

1.1. These Terms govern the **Complimentary VIP Tier Upgrade Campaign**, organised by the Company, through which eligible Clients receive a temporary, complimentary elevation of one (1) VIP Tier above their current Standard Tier for the remainder of the Campaign Period.

1.2. The Campaign aims to reward existing Clients by granting them access to enhanced trading conditions and services ordinarily associated with a higher VIP Tier, at no cost and with no deposit or trading volume requirement.

1.3. Participation in the Campaign is subject to the eligibility requirements and conditions described in these Terms.

2. Definitions / Interpretations

‘**Complimentary VIP Tier Upgrade Campaign**’ or ‘**Campaign**’ means the current campaign presented herein, which is intended to promote NAGA Markets Europe Ltd.

‘**Client Agreement**’ means the agreement which governs the provision of investment and/or ancillary services between the Client and the Company.

‘**VIP Tier**’ / ‘**Tier**’ means an account level (Iron, Bronze, Silver, Gold, Diamond, Crystal) as published in the Company’s VIP / Account Levels schedule, ordinarily determined by account equity / balance.



‘**Standard Tier**’ means the Tier a Client qualifies for at any time based on their actual account balance under the published schedule, disregarding any Upgrade granted under this Campaign.

‘**Upgrade**’ means the temporary, complimentary elevation of an Eligible Client by one (1) Tier above their Standard Tier for the remainder of the Campaign Period, as described in Section 6.

‘**Opt-In**’ means the Client’s affirmative election to participate in the Campaign by selecting the designated “OPT IN” control in the Campaign communication.

‘**Eligible Client**’ means a Client meeting all eligibility conditions set out in Section 4.

‘**Campaign Period**’ means the period during which the Campaign is valid, commencing on **05 June 2026** and ending on **31 August 2026**, inclusive, unless extended, suspended, or terminated earlier at the sole discretion of the Company.

3. About the Campaign

3.1. The Campaign allows eligible Clients of NAGA Markets Europe Ltd to receive a complimentary one-tier upgrade to their VIP account level for the duration of the Campaign Period, at no cost and with no trading or deposit obligation.

3.2. The Campaign is offered solely to Clients of NAGA Markets Europe Ltd (the CySEC-regulated entity). Clients of any other NAGA Group entity are not eligible.

3.3. Each Eligible Client receives one (1) Upgrade only. The Upgrade elevates the Client by exactly one (1) Tier above their Standard Tier as at the date the Upgrade is applied:

Standard Tier	Upgraded To
Iron	Bronze
Bronze	Silver
Silver	Gold
Gold	Diamond
Diamond	Crystal

3.4. Clients whose Standard Tier is Crystal are not eligible, as Crystal is the highest published Tier.

3.5. The Upgrade applies per eligible account and has **no cash value**. It is not a deposit, bonus or tradeable credit and cannot be withdrawn, transferred, assigned or exchanged for cash or any other benefit.

3.6. For the duration of the Upgrade, the Client receives the trading conditions and services published for the upgraded Tier in the Company’s VIP / Account Levels schedule. These may include, without limitation: spreads, copy fee, copy premium, daily trading signals, one-to-one tutoring and a Dedicated Account Representative for Premium Support, each subject to its own published terms.

3.7. Spreads are variable and are presented on an “as low as” basis. Actual spreads depend on prevailing market conditions and the instrument traded, and may differ from any indicative figure.

3.8. The Campaign shall be valid only during the Campaign Period.

4. Eligibility

4.1. To participate in the Campaign as an Eligible Client, the Client must, at the time of Opt-In:

- a) Hold a live, fully approved (KYC-complete) trading account with the Company in good standing;
- b) Have a Standard Tier of Iron (\$250) or above; and



c) Be classified as a retail client. Professional clients are excluded from the Campaign.

4.2. Only Clients of NAGA Markets Europe Ltd shall qualify. Clients of any other NAGA Group entity are not eligible.

4.3. The following are excluded from participation: closed, dormant, suspended or restricted accounts; accounts subject to investigation; and Clients resident in any jurisdiction where the Campaign is not permitted.

4.4. A Client may increase their Standard Tier before Opt-In by depositing funds sufficient to qualify for a higher Tier under the published VIP schedule. The single Upgrade is then applied one (1) Tier above that higher Standard Tier.

Example: A Client who deposits to move from Iron to a genuine Standard Tier of Silver and then opts in is elevated to Gold. To obtain a higher upgraded Tier, the qualifying deposit must be completed and reflected in the account balance before the Upgrade is applied.

5. How to Participate

5.1. An Eligible Client participates by selecting the “**OPT IN**” control in the Campaign communication during the Campaign Period. Opt-In is a one-time election per eligible account.

5.2. No deposit, payment, minimum trading volume or other consideration is required to Opt-In or to receive the Upgrade.

5.3. Following a valid Opt-In, the Upgrade will ordinarily be applied within **3 business days (72 hours)**. The Company will record the Opt-In for the purpose of administering the Campaign.

5.4. If the Client has any queries and/or requires assistance in relation to the Campaign, he/she may contact the Company at support@naga.com

5.5. If the Client has any complaints in relation to the Campaign, he/she may submit such complaints to complaints@naga.com, and each such complaint shall be handled in accordance with the Company's Complaint Handling Policy.

6. The Upgrade

6.1. Upon a valid Opt-In, the Eligible Client is elevated by one (1) Tier above their Standard Tier, determined as at the date the Upgrade is applied, for the remainder of the Campaign Period (see table in Section 3.3).

6.2. Each Client is entitled to one (1) Upgrade only under the Campaign. The Upgrade is applied once and is not recalculated, re-applied or stacked following any subsequent change in the Client's balance, Standard Tier or any further deposit.

6.3. The Upgrade has no cash value, is not a deposit, bonus or tradeable credit, and cannot be withdrawn, transferred, assigned or exchanged for cash or any other benefit.

6.4. Should a Client wish to receive a higher upgraded Tier, they may deposit funds to raise their Standard Tier *prior to* opting in. As the Upgrade is a single event that is not recalculated once applied (Clause 6.2), the qualifying deposit must be completed and reflected in the Client's account balance **before** the Upgrade is applied.

Example: A Client who deposits to move from Iron to a genuine Standard Tier of Silver and then opts in is elevated to Gold.

7. Duration and Reversion

7.1. The Upgrade is active from the date it is applied until the end of the Campaign Period (31 August 2026, 23:59 Cyprus time), after which it ends automatically.



7.2. At the end of the Campaign Period, the account reverts automatically to the Client's then-current Standard Tier (the Tier supported by the actual account balance at that time under the published schedule). No action is required by the Client, and the upgraded-Tier conditions and services cease on reversion.

7.3. If, during or at the end of the Campaign Period, the Client's account balance independently qualifies them for the upgraded Tier (or a higher Tier) under the published schedule, the Client retains the Tier they genuinely qualify for. The Upgrade itself confers no permanent entitlement to any Tier.

7.4. Positions, balances and any benefits accrued by the Client remain unaffected by reversion; only the Tier classification and its associated conditions change.

8. No Conditions on Funds or Trading

8.1. Participation does not restrict the Client's right to deposit or withdraw funds at any time, in accordance with the Client Agreement.

8.2. The Upgrade is not conditional on maintaining any balance or on any level of trading activity, and is not forfeited by reason of a withdrawal during the Campaign Period.

9. Disqualification

9.1. The Client shall not be entitled to receive the Upgrade (and the Company may reverse a previously applied Upgrade) if the Client engages in any of the following actions, including but not limited to:

- a) Violating, manipulating, or failing to comply with any of the Terms or any applicable Legal Documents agreed upon during onboarding;
- b) Self-referrals or multiple / duplicate accounts created for the purpose of obtaining the Upgrade;
- c) Providing false or misleading information;
- d) Any other activity that the Company considers to be abusive or fraudulent.

9.2. The Company reserves the right to disqualify any Client from the Campaign if it reasonably believes that the Client has engaged in any form of abuse, manipulation, or fraudulent activity related to the Campaign.

10. Risk and Regulatory

10.1. Risk Warning: CFDs are complex instruments and come with a high risk of losing money rapidly due to leverage. High percentage of retail investor accounts lose money when trading CFDs with this provider. You should consider whether you understand how CFDs work and whether you can afford to take the high risk of losing your money.

10.2. Nothing in the Campaign constitutes investment advice, a personal recommendation, or an inducement to enter into any transaction. Any decision to trade remains the Client's own, based on their own assessment.

10.3. The Upgrade does not affect the Client's regulatory categorisation, the Company's appropriateness assessment, or any protection afforded to the Client under applicable law and CySEC rules.

11. Verification, Error Correction and Company Rights

11.1. All Upgrades are provisional until the Company has verified the Client's eligibility. The Company may withhold, decline, reverse or adjust an Upgrade where eligibility is not met, or in cases of suspected abuse, manipulation, the use of multiple or linked accounts, or fraud.

11.2. The Company may correct any error in the application of a Tier, benefit or Upgrade at any time, including after the Campaign Period has ended. Any display of a Tier or benefit on the platform or in any communication is for information only and does not create any legal right; these Terms prevail. No delay in correcting an error operates as a waiver.



11.3. The Company may amend, suspend or terminate the Campaign, in whole or in part, at any time for valid reasons (including regulatory, technical, security or commercial reasons). Should the Company elect to provide notice regarding any such action, such notice shall be provided in writing and shall become effective on the date specified therein or, if no date is specified, immediately.

12. Miscellaneous

12.1. By participating in the Campaign, the Client acknowledges and agrees to abide by these Terms.

12.2. Participation in the Campaign does not constitute any form of partnership, association, or joint venture between the Client and the Company.

12.3. The Company shall not be liable for any delay in performing or failure to perform any of its obligations under these Terms.

12.4. Neither the Company nor any affiliated or related entities shall be liable for any damages, losses, tax implications, or consequences of any nature that may be suffered by the Client in connection with participation in the Campaign.

12.5. The Client is solely responsible for any tax implications arising from participation in the Campaign. The Company accepts no responsibility for any tax liabilities related to the Campaign.

12.6. By participating in the Campaign, the Client consents to the processing of personal data by the Company and/or any affiliated or contracted entities, in accordance with the Company's Privacy Policy, available on the Company's website.

12.7. Headings used in these Terms are inserted for convenience only and shall not affect their interpretation.

12.8. No failure or delay by the Company in exercising any right, power, or privilege under these Terms shall operate as a waiver thereof.

12.9. If any provision of these Terms is deemed invalid by a court decision, the remaining provisions shall remain in full force and effect.

12.10. In the event of any inconsistency between these Terms and the Client Agreement, these Terms shall prevail with respect to the Campaign.

12.11. All capitalised terms used and not defined in these Terms shall have the meaning assigned to them in the Client Agreement.

12.12. Neither the Company nor any affiliated or contracted entities shall be liable for technical malfunctions of telephone networks, computer systems, servers, software, or internet congestion that may affect participation in the Campaign.

12.13. Nothing in these Terms or any related promotional material shall be construed as the provision of investment advice, investment recommendation, portfolio management, or any other discretionary service.

12.14. These Terms shall be governed by and construed in accordance with the laws of the Republic of Cyprus. Any dispute arising in connection with these Terms shall be subject to the exclusive jurisdiction of the courts of the Republic of Cyprus.

12.15. These Terms are published on the Company's website in English. Any translation is provided for convenience purposes only.



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